

Refund Policy:

Deposits on all student classes, activities or trips are non-refundable.

Activity fees balances are refundable on request in writing only if the activity provider allows ITW to be refunded. Fees may apply.

Trip fees balances are refundable on request in writing only if the trip provider allows ITW to be refunded. Fees may apply.

ITW accepts no obligation to refund any fee, or part thereof, once a student has registered for classes.

Student or Guardian of the student remains liable for fees for the period of registration up to the date they officially withdraw from ITW.

New students only:

When booking your place in an ITW Class for the first time you should fill in the on line booking form and pay the deposit of €100 (€50 for tots). You will pay the balance of the terms fees on or before the first week of class. Your initial commitment is for 3 weeks only. We feel that it takes 3 weeks to really settle in and get a proper feel for our classes. If after 3 weeks of term you give notice in writing that you do not want to continue we will refund you the fees for the remaining weeks of term in full. Your place is only confirmed on payment of terms fees in full. If fees are unpaid after week two- no commitment is deemed to have been made and the place can be given to another student.

Payment of refund:

Payment of any refund can only be made to the original payee.

If the payment was made by credit or debit card then the refund must be made to the card used to make the payment. Fees may apply.

Cash refunds can only be made to the payee.

Cheque refunds can only be made payable to the payee. Fees may apply.

